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#### NEWS RELEASE

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**FOR IMMEDIATE RELEASE** November 2, 2011

**Buffalo Grove, IL** – QCSS Inc., a Chicago-based Call Center and Telemarketing Firm, Recognized by Federal Communications Commission

QCSS Inc., a Chicago-based Call Center and Telemarketing Firm, was recognized by the Federal Communications Commission (FCC) for their participation in the jobs4america Coalition.

"Thank you for QCSS's commitment to create jobs here in the United States as part of the jobs4america Coalition. Your support will promote economic growth—and, of course, job creation—at a challenging time for our country and help us work to ensure that America's brightest days are still ahead. Looking forward to continuing our efforts in the months to come", writes Julius Genachowski, *Chairman of the FCC*.

The jobs4america Coalition consists of call center business leaders committed to generating jobs in the United States. The members of the coalition have come together to create thousands of American contact center jobs. QCSS alone has vowed to generate 200 new jobs by the year 2013.

President/CEO Catherine Karabetsos shared, ""We are honored to be a part of creating jobs for fellow Americans. It is our obligation as a nation to provide the basic necessities for living; food, shelter, clothing, opportunity to have affordable health and dental care, a car for transportation to work, savings for the future, and home ownership-this is the true American dream. Please join in our efforts to put America back to work."

To learn more about QCSS, please visit [www.qcssinc.com](http://www.qcssinc.com) or call **888.229.7046**

QCSS, Inc. **generates revenue opportunities** for companies who want to **increase** the **efficiency** and **effectiveness** of their sales and marketing efforts. Our team of professionals performs inbound and outbound telemarketing, appointment setting, and other front-line sales activities that companies have traditionally found difficult to measure, manage and staff.

When we combine our **industry experience** with our clients' **aggressive sales targets**, we fill that unmet need called 'execution', and **empower our clients** to achieve **great results**. With QCSS's **proven process**, our clients **maximize** their front-line sales productivity, and ultimately their company's **profitability**.